



CHUCK e. FOCUS

Week 24 – June 22, 2018

CHECK OUT THESE NUMBERS!

**SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR
MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!**

Restaurant	2017	2018	YOY
1. St. Cloud, MN #799	\$13,200	\$24,733	87.4%
2. Windsor, ON #831	\$7,191	\$13,262	84.4%
3. Columbus, OH #557	\$9,975	\$17,476	75.2%
4. Dearborn, MI #359	\$15,767	\$27,472	74.2%
5. Blaine, MN #795	\$15,041	\$25,891	72.1%
6. Edina, MN #797	\$21,701	\$34,429	58.6%
7. Burnsville, MN #793	\$16,926	\$26,555	56.9%
8. Omaha, NB #733	\$12,728	\$19,902	56.4%
9. Calgary, AB #874	\$26,181	\$39,498	50.9%
10. West St. Paul, MN #796	\$9,976	\$14,706	47.4%



Check out the amazing things happening in
Fundraising and Community Events!



Chuck E. visit to Ray and Joan Kroc Center
Alexandra Fuelle ~ District Fundraising
Coordinator, La Mesa #405

Family Night at
Texas Roadhouse
Peoria #360



Fundraising perfection!
Alexandra Fuelle ~ District Fundraising
Coordinator, La Mesa #405



a&b moments...

Dawn the General Manager at the restaurant near Oxford Valley Mall is amazing! Two times we had a birthday party there and now we just had our nieces graduation party there. She was there being as helpful as always. She was so sweet to our family and now knows us by our names. We feel like family when Dawn is there. As a retail store manager myself, it is a true pleasure to know there are others that take pride in their jobs and you can see that she truly does. I know my wife and my mother and in-laws will be giving Dawn compliment as well. 5 stars for Dawn, we love you!

Northeast Region
Levittown, PA #452
RVP Chris Kelly
DM Jon Fiorentine
GM Dawn Petro

I wanted to express how impressed I was with one of your Cast Members. From the moment we walked in she was extremely welcoming. She also checked on us while waiting for food. When redeeming our tickets she made our daughter feel extremely special. In my opinion she conducted herself as a true angel. There was also a patient and welcoming young man working the counter. However I did not catch his name. They are both a great asset to your restaurant.

Southeast Region
Orlando, FL #718
RVP Bill Eich
DM Seneca Gray Robinson
GM Phillip Taveras



This evening I took my two children to Chuck E. Cheese's, and an employee there assisted me with my order and was very helpful. What I noticed about her was that she was very attentive to the guests and she was consistently working the counter replenishing the salad bar, attending the toy counter, and greeting new guests. What I noticed is how hard she was working and I must say how impressed I was observing her. I later asked her if she was the manager and she said yes, I told her I would like to take the time to tell her company what an amazing model employee she was. I felt it important to let you know how employees like her gave us a wonderful experience tonight. Thank you!

Western Region
Las Vegas, NV #311
RVP Jim Brawley
DM Louis Deignan
GM Leonor Alvarez

anniversaries

20+ YEARS

30 YEARS
Donald Smith
General Manager ~ 946

25 YEARS
Kevin Stephens
General Manager ~ 699

10 YEARS

Mery Aparicio ~ 118

5 YEARS

Nazarrio Carranza ~ 442
Laura Troutman ~ 449
Seleina Lester ~ 532
Maria Mancha ~ 599
John Mosley ~ Sr. Director,
Purchasing
Stasia Bishop ~ 780



FACILITIES

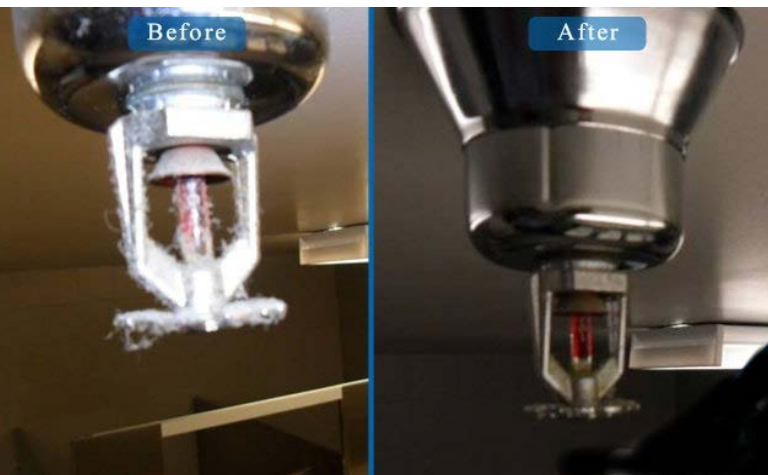
Cost Savings Tip: Cleaning Fire Sprinkler Heads

If cleaning of sprinklers is a requirement in your jurisdiction, the following steps can be taken:

1. Take a standard computer cleaning canned air sprayer, and gently spray off entire surface of fire sprinkler head.
2. Avoid turning canned air upside down; liquid will spray out and possibly damage sprinkler.
3. Maintain a safe distance from sprinkler when cleaning.

If it still needs additional cleaning try the following next steps:

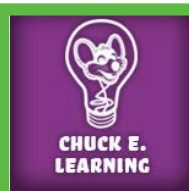
1. Plug in a vacuum hose attachment and carefully clean dust and debris around fire sprinkler head. ***Do not touch the sprinkler head with the vacuum.***
2. Get a damp rag and wipe down wall and ceiling around fire sprinkler head; this will knock free any cobwebs and remove dust attached to ceiling.



Cleaning sprinklers should be completed prior to your scheduled inspection. If sprinklers are written up on an inspection and the decision is made to clean them, an additional inspection will be required by Cintas to verify the heads are in compliance.

This service will be billed as full inspection.

If you have any further questions, please reach out to Gina in facilities at geldredge@cecentertainment.com



AYCP: OPERATION ROLLOUT!



We now have 445 restaurants live on AYCP! Here are your weekly learnings as we move in to week 5:

- POP kits to be arriving the week of July 2
- Reminder: Discounted play packages also apply with the purchase of a buffet
- All additional party points (bought or received) should be kept as points and not time



RISK management

Tip of the Week:

Keep all floors free of trash and debris





MFF CONTEST: AOI SHOWDOWN

It's time to let your AOI Shine in the AOI Showdown!

Kitchen and Cash:

It's time to put your skills to the test with Kitchen Bingo!



Showroom and Gameroom: It's time to brush off those dancing shoes and see if you really are the ones who can drop the mic!



There are lots of prizes up for grabs and fun to be had with both challenges, so everyone can get a piece of the "pie"

For full details, check out the communication sent out by your L&D department

District Ambassadors of Fun and District Managers:

Be sure to jump on the MFF roundup call set for this next week:

Southeast: Wednesday, 6/27 @ 9:30 AM CST

Northeast: Thursday, 6/28 @ 9:00 AM CST

Western: Friday, 6/29 @ 5:00 PM CST

If you are a District AOF and have not received a meeting invite, please get with your DM for call in details.

This will be your opportunity to hear all the details of both contests and ask any questions you may have.

Be ready to be **AMAZING!**



New CHEESY BREAD

The New Cheesy Bread is now in full swing!

Reminder: Please review all information and details on the new cheesy bread procedures. Kitchen AOI's: Please review with your kitchen crew the new procedures to ensure they are efficient in the improved product.



If you have any questions or concerns, please reach out to learning@cecentertainment.com



CHUCK E. CHEESE'S SHOW 4 2018



Show 4 - 2018 is being sent out on Friday, June 22. You should see it arrive in your weekly packet from the Support Center. Please play Show 4 - 2018 only during these dates: **June 25 - July 29.**

School's out and Summer is here! As guests come in to beat the heat, we bring you a show packed full of Summertime coolness. This show features some favorites from Chuck E. and his pals as well as popular songs from artists, The Revivalists, Andy Grammer and Imagine Dragons.

For locations with an automatic Live Show, you will notice that one of the alternating shows is now, **"Chuck E.'s Easy Dance."**

If you haven't yet, make sure you rehearse this new dance to give our guests a tremendous Live Show & Ticket Splash experience.

If you do not see Show 4 - 2018 arrive or need a free replacement within the first two weeks of release email:

showwarranty@cecentertainment.com or call Nicole Cooper at (972) 258-4574.

CHUCK E. CHEESE'S

HOT JOBS



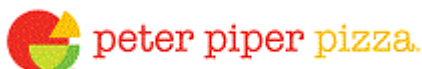
General Manager

707 ~ Birmingham, AL	687 ~ Riverpoint, IL
321 ~ Newark, CA	916 ~ Fairview Hts, IL
355 ~ Valencia, CA	794 ~ Maple Grove, MN
367 ~ Ladera Heights, CA	526 ~ Syracuse, NY
379 ~ Concord, CA	559 ~ Cleveland/ N. Olmstead, OH
414 ~ Murrieta, CA	891 ~ Tulsa, OK
428 ~ El Monte, CA	660 ~ Portland, OR
447 ~ La Mirada, CA	576 ~ Lake Jackson, TX
461 ~ West Hills, CA	580 ~ Dallas/Valley View, TX
631 ~ Stockton, CA	114 ~ Layton, UT
711 ~ Superior, CO	343 ~ Spokane North, WA
430 ~ Tampa, FL	624 ~ Lynnwood, WA
720 ~ Bradenton, FL	

Tech Manager

041 ~ Bakersfield, CA	946 ~ Ft. Wayne, IN	637 ~ Greensboro, NC
108 ~ Redwood City, CA	412 ~ Catonsville, MD	967 ~ Columbia, SC
321 ~ Newark, CA	532 ~ Largo, MD	970 ~ Memphis, TN
465 ~ Torrance, CA	753 ~ Leominster, MA	035 ~ Lewisville, TX
467 ~ E. Hartford, CT	500 ~ Brick, NJ	416 ~ Arlington, TX
602 ~ Conyers, GA	499 ~ Hicksville, NY	572 ~ Woodlands, TX
341 ~ Kokomo, IN		928 ~ Midland, TX

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager

Casa Grande, AZ #1285
Las Vegas, NV #1256

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions